

Data protection information in accordance with the EU General Data Protection Regulation for suppliers and service providers

The following information provides you with an overview of the processing of your personal data by us and your rights under data protection law. Please also pass on the information to the current and future authorized persons and contact persons. These include, for example, authorized signatories, managing directors or board members.

Who is responsible for data processing and who can I contact?

The responsible body is the respective company of the Viridium Group, which is or will become a contractual partner:

Proxalto Lebensversicherung AG

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Customer Services GmbH

Otto-Hahn-Ring 6
81739 München
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Heidelberger Lebensversicherung AG

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Group Services GmbH

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

LV Bestandsservice GmbH

Im Breitspiel 2-4
69126 Heidelberg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Skandia Lebensversicherung AG

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Skandia Portfolio Management GmbH

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Entis Lebensversicherung AG

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Technology Services GmbH

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Holding AG

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Group GmbH & Co. KG

Breidenbachstraße 56
51373 Leverkusen
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Service Management GmbH

Breidenbachstraße 56
51373 Leverkusen
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

Viridium Rückversicherung AG

Dornhofstraße 36
63263 Neu-Isenburg
Germany
Telephone: +49 6102 59950
E-mail: einkauf@viridium-gruppe.com

You can contact our Group Data Protection Officer at:

Viridium Gruppe
Datenschutzbeauftragter
Dornhofstraße 36
63263 Neu-Isenburg
Germany

E-mail: datenschutz@viridium-gruppe.com

What sources and data do we use?

We process personal data that we have received or obtained from you as part of our cooperation relationship. In addition, we process – to the extent necessary for the cooperation relationship – personal data that we may permissibly obtain and process from publicly accessible sources (e.g. commercial and association registers, press, media, internet).

Relevant personal data can be personal data (name, address and other contact details) and legitimization data (e.g. ID data). In addition, this may also include order data (e.g. payment order), data from the fulfilment of our contractual obligations (e.g. turnover data), documentation data (e.g. excerpt from the commercial register), tax ID and other data comparable to the categories mentioned.

What do we process your data for (purpose of processing) and on what legal basis?

We process personal data in accordance with the provisions of the EU General Data Protection Regulation (GDPR), the German Federal Data Protection Act (BDSG) as well as the data protection relevant provisions of the German Insurance Contract Act (VVG) and all other relevant laws:

a. for the fulfilment of contractual obligations (Article 6 par. 1 b) GDPR)

The processing of data is carried out in order to fulfil our obligations arising from the respective contractual relationship, e.g. purchase, leasing, service or rental contract, etc., or to carry out pre-contractual measures, which are carried out on request.

b. on the basis of legal requirements (Article 6 par. 1 c) GDPR) or in the public interest (Article 6 par. 1 e) GDPR)

We are subject to various legal obligations and legal requirements, e.g. commercial and tax retention regulations according to the German Commercial Code and the German Fiscal Code. The purposes of the processing include, among other things, the fulfilment of control and reporting obligations under tax law as well as risk assessment and management within the company and within the Group.

c. in the context of the balancing of interests (Article 6 par. 1 f) GDPR)

If necessary, we process your data beyond the actual performance of the contract to protect the legitimate interests of us or third parties. Examples:

- Assertion of legal claims and defence in legal disputes,
- Guarantee of IT security and IT operations,
- Prevention and investigation of criminal offences,
- Advice by and exchange of data with credit agencies to determine creditworthiness or default risks,
- Measures for building and plant security (e.g. access controls),
- Video surveillance to safeguard domiciliary rights (cf. also Sec. 4 BDSG).

d. Based on your consent (Article 6 par. 1 a) GDPR)

If you have given us consent to the processing of personal data for certain purposes (e.g. supplier applications), the lawfulness of this processing is given on the basis of your consent. A given consent can be revoked at any time. This also applies to the revocation of declarations of consent that were given to us before the EU General Data Protection Regulation came into force, i.e. before 25 May 2018. The revocation of consent only takes effect for the future and does not affect the lawfulness of the data processed up to the time of revocation.

Who receives my data?

Within the respective company of the Viridium Group, which becomes or is to become a contractual partner, those entities that need it to fulfil our contractual and legal obligations will have access to your data. These are, for example, companies in the categories of IT services, payment transactions, printing services, telecommunications, billing, debt collection and consulting.

With regard to the transfer of data to other recipients outside our company, it should be noted that we only pass on necessary personal data in compliance with the applicable data protection regulations. As a matter of principle, we may only pass on personal data of our suppliers if this is required by law, if the person concerned has consented or if we are otherwise authorised to pass it on. Under these conditions, recipients of personal data can be, for example:

- public bodies and institutions (e.g. tax authorities, law enforcement authorities),
- other companies or comparable institutions to which we transmit personal data in order to carry out the business relationship with you (e.g. credit agencies),
- other companies of the group or areas of our group that carry out certain data processing

- tasks centrally for the companies affiliated in the group,
- service providers that we transmit in the context of order processing relationships raise.

Other data recipients may be those entities for which you have given us your consent to the transfer of data or for which you have exempted us from data secrecy in accordance with agreement or consent, or to whom we are authorised to transmit personal data on the basis of a balancing of interests.

Will data be transferred to a third country or an international organisation?

There is no active transfer of personal data to a third country outside the European Union or to an international organisation. If we transfer personal data to service providers outside the European Economic Area (EEA), the transfer will only take place if the third country has been confirmed by the EU Commission to have an adequate level of data protection or if other appropriate data protection guarantees (e.g. binding corporate data protection regulations or EU standard contractual clauses) are in place.

How long will my data be stored?

We process and store your personal data for as long as it is necessary for the fulfilment of our contractual and legal obligations. It should be noted that our business relationship can be a continuing obligation that is designed for years.

If the data is no longer required for the fulfilment of contractual or legal obligations, it will be deleted on a regular basis, unless its – temporary – further processing is necessary for the following purposes:

- Fulfilment of retention obligations under commercial and tax law, which may result, for example, from: German Commercial Code (HGB), German Fiscal Code (AO). According to this, retention periods or documentation periods of up to ten years are usually specified.
- Preservation of evidence within the framework of the statutory statute of limitations. According to §§ 195 et seq. of the German Civil Code (BGB), these limitation periods can be up to 30 years, with the regular limitation period being three years.

What data protection rights do I have?

Every data subject has the right to information pursuant to Article 15 GDPR, the right to rectification pursuant to Article 16 GDPR, the right to erasure pursuant to Article 17 GDPR, the right to restriction of processing pursuant to Article 18 GDPR, the right to object pursuant to Article 21 GDPR and the right to data portability pursuant to Article 20 GDPR. The right to information and the right to erasure are subject to the restrictions under Secs. 34 and 35

BDSG. In addition, there is a right to lodge a complaint with a competent data protection supervisory authority (Article 77 GDPR in conjunction with Sec. 19 BDSG). You can revoke your consent to the processing of personal data at any time. This also applies to the revocation of declarations of consent that were given to us before the GDPR came into force, i.e. before 25 May 2018. Please note that the revocation only takes effect for the future. Processing that took place before the revocation is not affected.

Is there an obligation for me to provide data?

As part of our business relationship, you must provide the personal data that is necessary for the establishment, implementation and termination of a business relationship and for the fulfilment of the associated contractual obligations or that we are legally obliged to collect. Without this data, we will generally not be able to conclude a contract with you, perform it and terminate it.

To what extent is there automatic decision-making, profiling?

In principle, we do not use fully automated decision-making in accordance with Article 22 GDPR to establish and carry out the business relationship. If we use these procedures in individual cases (e.g. in the evaluation of suppliers), we will inform you separately about this and your rights in this regard, if this is required by law.

Information about your right to object according to Article 21 GDPR

Case-by-case right of objection

You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you that is carried out on the basis of Article 6(1)(e) of the GDPR (data processing in the public interest) and Article 6(1)(f) of the GDPR (data processing on the basis of a balancing of interests); this also applies to profiling based on this provision within the meaning of Article 4 No. 4 GDPR

If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing is for the establishment, exercise or defence of legal claims.

Recipient of the objection

The objection can be made in any form with the subject "Objection", stating your name, address and date of birth and should be addressed to:

Viridium Service Management GmbH
-Einkauf-
Dornhofstraße 36
63263 Neu-Isenburg
Germany
E-mail: einkauf@viridium-gruppe.com

Right of appeal

You have the right to lodge a complaint with the above-mentioned data protection officer or with a data protection supervisory authority.

Viridium Customer Services GmbH

The responsible data protection supervisory authority is:

Bayerisches Landesamt für Datenschutzaufsicht

Address:
Promenade 18
91522 Ansbach
Germany

Mailing address:
Postfach 1349
91504 Ansbach
Germany

Telephone: +49 (0) 981 180093-0
Fax: +49 (0) 981 180093-800
E-mail: poststelle@lda.bayern.de

Heidelberger Lebensversicherung AG, Skandia
Lebensversicherung AG, Proxalto
Lebensversicherung AG, Skandia Portfolio
Management GmbH, Entis Lebensversicherung AG,
Viridium Technology Services GmbH, Viridium
Group Services GmbH, Viridium Holding AG,
Viridium Rückversicherung AG

The responsible data protection supervisory authority is:

Der Hessische Datenschutzbeauftragte
Postfach 3163
65021 Wiesbaden
Germany
Telephone: +49 611 1408 – 0
E-mail: Poststelle@datenschutz.hessen.de

LV Bestandsservice GmbH

The responsible data protection supervisory authority is:

Der Landesbeauftragte für den Datenschutz und die Informationsfreiheit Baden-Württemberg

Address:
Lautenschlagerstraße 20
70173 Stuttgart
Germany

Mailing address:
Postfach 10 29 32
70025 Stuttgart
Germany

Telephone: (0711) 61 55 41 0
Fax: (0711) 61 55 41 15
E-mail: poststelle@lfdi.bwl.de

Viridium Group GmbH & Co. KG and Viridium
Service Management GmbH

The responsible data protection supervisory authority is:

Die Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein Westfalen

Hausanschrift:
Kavalleriestr. 2-4
40213 Düsseldorf
Germany

Telephone 0211/38424-0
Fax: 0211/38424-10
E-mail poststelle@ldi.nrw.de